



National Real Estate Learning

www.nrel.edu.au

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RTO# 40998

NSW CERTIFICATE IV IN PROPERTY SERVICES – FAQ's (24 Units of Competency from the CPP40307 Training Package)

What happens when I enrol?

Upon enrolment, you will receive login details to our online training platform where you can access all the learning materials and assessments. There are helpful instructions and tutorials available to ensure you understand how to complete everything correctly.

What style are the assessments and learning materials?

The learning guides are PDF style and contain all the content you will need to complete the assessments. The course is competency based so you will need to study these learning guides and, based on your comprehension, answer the assessment questions.

The assessments are primarily short-answer, form and role-play style (video camera/smartphone required). You will simply complete your assessments online and submit them to the assessing team for grading.

How long will the course take to complete?

From the first time you login to the training platform, you have a period of 24 months to complete all assessments. The amount of time required to complete all coursework will vary considerably from student to student. How quickly you finish the course is dependent on your learning style, experience and prior learning. 24 months is the maximum amount of time the course should take to complete.

What if I need help with the questions?

There is plenty of online support available. You can directly contact the assessing team if you have any questions or require technical help via our online message board. If you do submit an answer that is marked as incorrect, the assessing team will notify you via email, provide you with feedback if necessary and you can resubmit your answers as many times as needed, completely free of charge!

What do I require to complete the course?

- A laptop or PC computer (Mac or Windows) with the latest version of Adobe Reader 11 installed.
- Access to reliable internet.
- Your Unique Student Identifier (USI). To obtain your USI, please visit usi.gov.au.
- A camera/smartphone/webcam to video your role-play tasks.